

Product Press Release

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FOR IMMEDIATE RELEASE

nTeligence Unveils Platform for Building Digital Workers

Princeton Junction, NJ, February 1st, 2024 – nTeligence Corporation has announced the availability of the VoiceBot GPT v6.0. The dedicated hardware appliance serves as a platform upon which to build and deploy digital workers. Software robots that can fulfill a wide variety of departmental roles within an organization, as well as domain specific job functions across many different industries. This includes, but is not limited to, contact center agent, software engineer, mental health counselor, financial advisor, insurance broker, travel agent, claims adjuster, help desk support technician, clinical review nurse, human resources recruiter, legal assistant, mission controller, DevOps engineer, hotel concierge, radiology assistant, graphic artist, copy writer, sales representative, and retail store clerk.

The single largest operating cost for a business is human labor. Depending upon the industry you are in, it can run somewhere between twenty percent (20%) to fifty percent (50%) of gross annual revenues. And thirty percent (30%) of those labor costs can be attributed to providing employee benefits and payroll tax expenditures. Traditional automation tools that are in wide use today tend to focus on individual tasks in isolation, and as a result do not lead to significant reductions in employee, or contractor, headcount. In contrast, the VoiceBot GPT v6.0 was designed to automate the core aspects of the jobs people perform every day.

The hardware appliance itself is a dedicated, liquid cooled computer, containing a powerful 64 core CPU, and up to 32K GPU cores. It seamlessly integrates a PBX, complete with call center capabilities, along with a generative AI environment and cognitive computing engine. A full set of Large Language Models (LLMs) come bundled along with the monthly subscription. The cognitive engine supports the simulation of human-like thought processes, including reasoning, inference, and deduction. The machine was designed for deployment at the very edge of the network, where people live, work, and play. This includes corporate and government offices, warehouses, manufacturing facilities, hotels, malls, hospitals, and military installations. Even in a spaceship traveling towards Mars. The machine is self-contained and is not dependent upon any third-party cloud-based AI services. As a result, the risk of a catastrophic failure is virtually eliminated.

As Marc Schneiderman, CEO of nTeligence aptly states, “Gartner research predicts that within the call center space alone, over eighty (80) billion dollars a year can be saved globally, simply by automating ten percent (10%) of the work performed by people”. He goes on to say, “nTeligence can build and deploy a fully digital software engineer, which can automatically write code based upon a description of what it should do, test it, debug it to find errors, then put it into production. The existing business model of the entire global software services industry, which is predicated on writing and maintaining source code at a much lower (human labor) cost, is now obsolete. These companies are at a considerable risk of vanishing, like the proverbial white peppered moth of industrial age England”.

nTeligence is a woman owned, generative AI startup based in Princeton Junction, New Jersey. We are focused on VoiceBot GPT v6.0 product development, delivery of professional services, as well as performing pure and applied research into the field of artificial intelligence. For additional information please contact nTeligence Corporation at info@nteligence.com, or call 609-651-0070.

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